

Integrated Learning Solution Private Limited is an Education Research and Technology Learning start-up founded by professionals with rich experience from formal and non formal education ecosystem of India.

Overview

Integrated Learning Solution Private Limited is an Education Research and Technology Learning start-up founded by professionals with rich experience from formal and non formal education ecosystem of India. The organization's main focus is to develop and create an Integrated Learning and Employment Tool "WHEEBOX".

Challenge

To host the software developed by WHEE on a reliable and affordable hosting provider.

Solution

- Dedicated Servers
- VPS Servers

Key Benefits Offered By ZNet Solution

- 24*7*365 Support with Escalation matrix
- 50 GB Remote Backup
- Full administration on OS
- Upgrades installation on Control Panel/OS
- Support in troubleshooting & general queries.
- Remote portscan of machine to locate intrusive services
- IP Address Verification (Additions/Removals if needed)
- CPU utilization check (verify all CPUs are functioning and no runaway applications are slowing server down)
- IP filtering verification (all unused ports of server on locked down)
- Disk space verification (checking drives to verify available space)
- Log file checking (rotation, deletion, cleansing) of log files
- Check/clean temp directories (permissions, clean out aging files)
- Verification of last backup date and destination (if back up is enabled)
- Windows 2000/2003/Redhat - service packs, hot fixes, and upgrade
- Uptime report
- Service and daemon performance auditing and security
- Locating potentially hazardous third party programs
- Utility installation service (batch scripts, admin tools)
- Application audit and advanced monitoring suggestions

- Emailed report to customer
- Anti-virus updates and scan
- Documentation of quick response recovery actions
- Servers under nagiOS monitoring system.

Result

WHEE is Software Development Company and keep on buying dedicated or VPS solutions with ZNet to host their software.