

RPG Life Sciences Ltd. formerly Searle (India) Ltd. is a full spectrum, world class, customer focused, and innovative pharmaceutical organization.

Overview

RPG Life Sciences Ltd. formerly Searle (India) Ltd. is a full spectrum, world class, customer focused, and innovative pharmaceutical organization. RPGLS develop; manufacture and market, for national and international markets, a broad range of branded formulations, generics and bulk drugs developed through fermentation and chemical synthesis routes.

Challenge

To provide upgraded solution according to the changing technology to met the growing business requirements.

Solution

ZNet offered dedicated server with the following specifications:

- Washington, DC Single Processor Quad Core Xeon 3230 - 2.60GHz (Kentsfield) - 2 x 4MB cache
- 4 GB RAM
- Linux OS

Key Benefits Offered By ZNet Solution

- 24*7*365 Support with Escalation matrix
- 50 GB Remote Backup
- Full administration on OS
- Upgrades installation on Control Panel/OS
- Support in troubleshooting & general queries.
- Remote portscan of machine to locate intrusive services
- IP Address Verification (Additions/Removals if needed)
- CPU utilization check (verify all CPUs are functioning and no runaway applications are slowing server down)
- IP filtering verification (all unused ports of server on locked down)
- Disk space verification (checking drives to verify available space)
- Log file checking (rotation, deletion, cleansing) of log files
- Check/clean temp directories (permissions, clean out aging files)
- Verification of last backup date and destination (if back up is enabled)
- Windows 2000/2003/Redhat - service packs, hot fixes, and upgrade
- Uptime report
- Service and daemon performance auditing and security
- Locating potentially hazardous third party programs

- Utility installation service (batch scripts, admin tools)
- Application audit and advanced monitoring suggestions
- Emailed report to customer
- Anti-virus updates and scan
- Documentation of quick response recovery actions
- Servers under nagios monitoring system.

Result

RPGLS have years' long partnership with ZNet. They joined ZNet in the initial phase of their business. They were having old series till couple of months ago. ZNet migrated their services without downtime to the new upgraded server to match their growing business requirements.